

FINANCIAL POLICY

Please read our financial policy below to determine how you will pay for your visit today. All outstanding patient responsibility due to ConvenientMD is required to be paid before any additional visits.

Please find the below criteria that pertains to you to determine how your visit will be paid.

1. Are you visiting us with Medicare or Medicaid insurance coverage?

Patients visiting us today with Medicare or Medicaid insurance coverage will pay in accordance with their insurance policy.

2. Are you visiting us for employer-paid or promotional services?

Patients visiting us today for employer-paid, promotional ConvenientMD services (i.e. flu shots or vouchers) will not have any patient outstanding balance to pay at the time of service.

3. Are you visiting us for workers' compensation services?

Patients visiting us today for workers' compensation services that DO NOT have an employer account set up with ConvenientMD are required to provide an active card on file. We will attempt to bill your insurance claim to your insurance provider on your behalf and collect their payment responsibility directly from them. Should your claim be denied or the proper insurance information not provided, we will notify you via a mailed statement of the payment responsibility for your visit and treatment we provided. Upon receiving a mailed statement, expect a charge to your card within 2-5 days.

4. All other patients will follow the below guidelines:

Patients with Insurance Coverage:

An active credit/debit card (Visa, Mastercard, AMEX, or Discover) will be requested by our front desk staff and will be securely kept on file for any future potential patient responsibility. Any copays required as part of your insurance plan will be charged at the time of service. We will submit your insurance claim to your insurance provider on your behalf and collect their payment responsibility directly from them. Once we receive payment from your insurance provider (normally 2-3 weeks after your visit), we will notify you via a mailed statement once patient responsibility is determined for your visit and treatment provided. Upon receiving a mailed statement, you should expect a charge to your card within 2-5 days. We will never charge your card on file more than \$250 per visit without first obtaining your consent.

If we do not receive payment from your insurance company within 30 days of your visit, we will notify you via email or mailed notification to help us resolve the claim with your insurance company. If your insurance provider has not provided payment for their responsibility of your claim after 60 days, we will charge your card a maximum of \$250 and obtain secondary approval from you for the remaining balance (if any.) It will then be your responsibility to obtain reimbursement directly from your insurance company for their portion of your bill.

Don't have a credit/debit card?

ConvenientMD also accepts cash and checks. We require a \$75 payment at the time of service in order to cover potential future patient responsibility. Any overpayment will be refunded after ConvenientMD has received payment from your insurance company for their portion of your bill.

Patients without Insurance Coverage:

We are happy to treat patients that do not have in-network insurance coverage. A valid credit/debit card (Visa, Mastercard, AMEX, or Discover) will be requested by our front desk staff and will be securely kept on file for any potential future patient responsibility. Your credit/debit card will be charged \$150 at the time of service. The day after your visit, we will charge any additional service fees to your card using our self-pay rates shown in the below chart (if necessary.) A visit to our clinic will NEVER exceed \$250 (excluding prescriptions) regardless of how many services you require below.

SERVICE	CODE	PRICE
Urgent Care Visit	URGENT CARE	\$150
Lab Work (Piccolo/Horiba)	LAB	\$50
Lab Work (Sent out)	LAB	\$50
X-Ray	X-RAY	\$50
EKG	EKG	\$50
Procedure	PROCEDURE	\$75
o Incision & Drainage (I&D)		
o Removal of foreign body		
o Laceration repair		
o Debridement of nails		
o Dislocation reduction		
o Wound debridement		
o Control of nasal hemorrhage		
o Nebulizer treatment		
o IV/IM administration		
Youth/Sport/Camp Physical	YOUTH	\$20
DOT Physical	PEDOT	\$70
Adult Physical	ADULT	\$100
IMPACT Testing	CONCUSSION	\$10
Child/State Immunization Admin	STATE VACC	\$14 (per vaccine)
Immunization (Hep A, Hep B, Tdap)	IMM	\$75 (per vaccine)
Immunization (Td)	TD	\$50
PPD Plant (including read)	PPD	\$30
Pre-packaged Prescription	RX-15	\$15 (per Rx)
Orthopedic Supplies	DME	\$20 (per supply)
Wound Check (followup of CMD visit)	WOUND	\$75
Suture Removal	SUTURE	\$75

Don't have a credit/debit card?

ConvenientMD also accepts cash and checks. We require payment in full at the time of service for all services rendered. Again, a visit to our clinic will NEVER exceed \$250 (excluding onsite prescriptions) regardless of how many services you require above.

Delinquent Patient Responsibilities & Collection Agencies:

ConvenientMD has a contract with a collection agency and reserves the right to send outstanding patient balances to collection agencies as needed to assist with collection. We will attempt to notify you prior to sending your balance to a collection agency.